



DIGITAL COMBUSTION

9121 Atlanta Ave #705 Huntington Beach CA 92646

April 24, 2025

Sole Source letter and other general information.

To whom it may concern:

This letter is to confirm that Digital Combustion Inc. (the software developer) full product line including, but not limited to Fire Studio and CommLink, **are sole source products in the U.S.A and sold exclusively in our store hosted by FastSpring.com. All sales are made in FastSpring and they are the sole distributor for Digital Combustion products. We host our software store in FastSpring's e-commerce system (Located at <https://digitalcombustion.onfastspring.com>). FastSpring is like "Amazon" for software developers.

FastSpring is the merchant of record and they handle all the sales tax compliance and initial delivery via email. However, Digital Combustion will remain your main point of contact for all things including pre-sales, orders and direct support provider following your purchase.

As far as purchasing, all orders flow through FastSpring. **However, there is one exception listed where you can purchase our software without directly going first through FastSpring store first. It is possible to purchase Fire Studio software while engaged with training from BShifter.com (Blue Card Command) in the USA. However, it is limited to a value-added service (VAR) only. Only when included or packaged with their complete training program or onsite instruction of Blue Card Command. In some cases or after your Blue Card training, B-Shifter.com will refer you to purchase direct from the Digital Combustion's FastSpring store for further licenses or to contact us for a quote.

Please send Digital Combustion all vendor forms, orders, purchase orders or any of pre-purchase communications to support@digitalcombustion.com . You should never have to directly communicate with our e-commerce distributor, FastSpring (the vendor of record for sale tax compliance). Send all communications to us at Digital Combustion by email or phone. If you will be paying by check, you will be making the check out to FastSpring and sending it to their Los Angeles remit address on the invoice. If you pay electronically, look for fs/digitalcombustion on the statement. If needed: <https://fastspring.com/w9.pdf>

If you require additional information please do not hesitate to contact us at (800) 884-8821 or email us at support@digitalcombustion.com.

Sincerely,

Doug Prochnow , CFO
Digital Combustion, Inc.