University of Waterloo Policy Flowchart

What is the issue?

- **Behaviour** (e.g. student is feeling harassed or discriminated against)
- **Academics** (e.g. unfair grades, passed deadlines, academic freedom)
- **Intellectual property** (e.g. authorship, collaborative work, patents, collected data)

**Informal resolution**

- Research
- Course
- Supervisor
- Prof or Grad Coord
- Department Chair
- Associate Dean
- Dean
- GSPA

**Yes**

- Policy 70 B (Grievances)
  - Student believes a decision about their academics has been made unfairly

**No**

- Policy 70 A (Petitions)
  - student is seeking an exception to be made to normal rules

- Policy 73 (Intellectual property)

**NOTE:**

--- = Informal resolution
--- = Formal resolution

- Policy 33 (Ethical behaviour)
  - Is student satisfied with action result?
    - Yes
    - No

- Policy 72 (Student appeals)