

# **User Agreement for InTimeFix**

# 1. Acceptance of Terms

By signing up for and/or using the InTimeFix platform, users agree to be bound by this User Agreement and all applicable laws and regulations.

## 2. Description of Service

- InTimeFix connects truck drivers, owners, and companies with a fleet to mobile mechanics, repair shops, tow services, and service companies for repair quotes and services.
- The platform uses AI technology to facilitate these connections and data accuracy but does not directly provide repair or towing services.

## 3. User Responsibilities

In utilizing the InTimeFix platform, users are expected to adhere to a set of responsibilities that ensure a safe, reliable, and trustworthy environment for all parties involved. These responsibilities include, but are not limited to, the following:

- <u>Accuracy of Information</u>: Users are required to provide accurate and complete information when using the platform. This applies to personal details, service requests, and any other information submitted.
- <u>Due Diligence:</u> Users must exercise due diligence and conduct their own research before engaging in transactions with other users on the platform. InTimeFix is not responsible for the actions or representations of any user.
- <u>Lawful Use</u>: Users agree to use InTimeFix solely for lawful purposes and to comply with all applicable local, state, national, and international laws and regulations.
- <u>Reporting Misuse:</u> Users are obligated to promptly report any observed inappropriate usage patterns, potential exploits, or abuse to the InTimeFix support team. This responsibility includes flagging any activities that may compromise the security, integrity, or fair use of the platform.
- <u>Avoiding Spam</u>: To maintain the quality and relevance of service on the platform, users must avoid creating service requests or offers that do not reflect a genuine need. This measure is necessary to prevent the spread of unnecessary or irrelevant information and to curb spam-like activities among users.
- <u>Maintaining Platform Integrity:</u> Users play a crucial role in fostering a positive and productive and professional environment on InTimeFix. It is expected that all interactions and transactions on the platform be conducted respectfully, legally, and in full alignment with the terms outlined in this agreement.

Violation of these responsibilities may result in the temporary suspension or permanent termination of the user's access to the InTimeFix platform, at the discretion of the platform administrators.

## 4. Disclaimer of Warranties

• InTimeFix provides its services on an "as is" and "as available" basis without any warranties, express or implied, including the quality, safety, or legality of services offered by users on the platform.



• No advice or information, whether oral or written, obtained by you from InTimeFix shall create any warranty not expressly stated in this User Agreement.

# 5. Limitation of Liability

- InTimeFix and its owners shall not be liable for any direct, indirect, incidental, special, consequential, or exemplary damages resulting from the use or inability to use the services provided on the platform.
- The platform is a venue for users to connect, and InTimeFix has no control over the quality or safety of the transactions that take place.

## 6. Indemnification

Users agree to indemnify and hold harmless InTimeFix, its officers, directors, employees, and agents from any claims, damages, losses, liabilities, and expenses arising out of or in connection with their use of the platform.

## 7. Modification of Terms

InTimeFix reserves the right to modify the terms of this agreement at any time. Continued use of the platform after any such changes shall constitute your consent to such changes.

## 8. Governing Law

This agreement shall be governed by the laws of the jurisdiction in which InTimeFix operates.

## 9. Dispute Resolution

Any disputes arising out of this agreement shall be resolved through final and binding arbitration, except as otherwise agreed by the parties.

## 10. Termination

InTimeFix reserves the right to terminate your access to the platform for any breach of this User Agreement.

## **11. General Provisions**

If any part of this agreement is held invalid or unenforceable, that portion shall be construed in a manner consistent with applicable law, and the remaining portions shall remain in full force and effect.

## **12. Contact Information**

For any questions regarding this User Agreement, please contact <a href="mailto:support@intimefix.com">support@intimefix.com</a>.