

ATHLETE PROTECTION GUIDELINES

Definitions

1. The following terms have these meanings in these Guidelines:
 - a) *“Person in Authority”* – An individual who holds a position of authority within Racquetball Canada including, but not limited to, coaches, managers, support personnel, chaperones, and Directors.

Purpose

2. These athlete protection guidelines describe how Persons in Authority can maintain a safe sport environment for athletes.

Rule of Two

3. Racquetball Canada will strongly recommend the ‘Rule of Two’ for all Persons in Authority who interact with athletes. The Coaching Association of Canada defines the ‘Rule of Two’ as:
 - a) The ‘Rule of Two’ means that the coach is never alone or out of sight with a minor athlete. Two NCCP trained or certified coaches should always be present with an athlete, especially a minor athlete, when in a potentially vulnerable situation such as in a locker room or meeting room. All one-on-one interactions between a coach and an athlete must take place within earshot and in view of the second coach except for medical emergencies. One of the coaches must also be of the same gender identity as the athlete. Should there be a circumstance where a second screened and NCCP trained or certified coach is not available, a screened volunteer, parent, or adult can be recruited to act as a substitute.
4. To ensure adherence to the ‘Rule of Two’, Racquetball Canada will ensure:
 - a) Teams or groups of athletes will always have at least two Persons in Authority with them;
 - b) Screened parents or other volunteers will be available in situations when two Persons in Authority cannot be present;
 - c) For teams consisting of athletes of just one gender identity, a Person in Authority of the same gender identity should be available to participate or attend every interaction and for teams consisting of athletes of more than one gender identity (e.g., co-ed teams), a Person in Authority of each gender identity should be available to participate or attend every interaction;
 - d) These guidelines, in conjunction with parents and guardians, will help to identify situations, and acknowledge instances, when the club or team was not following the Rule of Two.

Communications

5. Racquetball Canada will strongly recommend the following communication guidelines for all Persons in

Authority who interact with athletes:

- a) Group messages, group emails or team pages are to be used as the regular method of communication between Persons in Authority and athletes;
- b) Persons in Authority may only send personal texts, direct messages on social media or emails to junior athletes when necessary and only for the purpose of communicating information related to team issues and activities (e.g., non-personal information);
- c) Parents and guardians have the right to request that their child not be contacted by Persons in Authority using any form of electronic communication and/or to request that certain information about their child may not be distributed in any form of electronic communications;
- d) The content of all electronic communication between Persons in Authority and athletes must be professional in tone and for the purpose of communicating information related to team issues or activities;
- e) All communication between Persons in Authority and athletes must be between the hours of 6:00am and midnight unless extenuating circumstances exist;
- f) No communication concerning drugs or alcohol use (unless regarding its prohibition) is permitted;
- g) No sexually explicit language or imagery or sexually oriented conversation is permitted;
- h) Persons in Authority are not permitted to ask athletes to keep a secret for them;
- i) A Person in Authority should not become overly-involved in an athlete's personal life.

Travel

6. Racquetball Canada will strongly recommend the following travel guidelines for all Persons in Authority who travel with athletes:
- a) A Person in Authority may not be alone in a car with a junior athlete unless the Person in Authority is the athlete's parent or guardian;
 - b) A Person in Authority may not share a room or be alone in a hotel room with an athlete unless the Person in Authority is the athlete's parent or guardian;
 - c) Room or bed checks during overnight stays must be done by two Persons in Authority;
 - d) For overnight travel when junior athletes share a hotel room, roommates will be age-appropriate (e.g., within two (2) years of age) and of the same gender identity.

Locker Room / Changing Area / Meeting Room

7. Racquetball Canada will strongly recommend the following guidelines for the locker room, changing area, and meeting rooms:

- a) Interactions between a Person in Authority and an individual athlete should not occur in any room where there is a reasonable expectation of privacy such as the locker room, meeting room, restroom, or changing area. A second Person in Authority should be present for any necessary interaction in any such room;
- b) If Persons in Authority are not present in the locker room or changing area, or if they are not permitted to be present, they should still be available outside the locker room or changing area and be able to enter the room or area if required.

Photography / Video

8. Racquetball Canada will strongly recommend the following photography / video guidelines:

- a) Parents/guardians should sign a photo release form (i.e., as part of the registration process) that describes how an athlete's image may be used by Racquetball Canada;
- b) Photographs and video may only be taken in public view, must observe generally accepted standards of decency, and be both appropriate for and in the best interest of the athlete;
- c) The use of recording devices of any kind in rooms where there is a reasonable expectation of privacy is strictly prohibited;
- d) Examples of photos that should be edited or deleted include:
 - i. Images with misplaced apparel or where undergarments are showing;
 - ii. Suggestive or provocative poses;
 - iii. Embarrassing images.

Physical Contact

9. Racquetball Canada understands that some physical contact between Persons in Authority and athletes may be necessary for various reasons including, but not limited to, teaching a skill or tending to an injury. Racquetball Canada will strongly recommend the following touch guidelines:

- a) Unless it is not possible because of serious injury or other circumstance, a Person in Authority should always clarify with an athlete where and why any touch will occur. The Person in Authority must make clear that he or she is *requesting* to touch the athlete and not *requiring* the physical contact;
- b) Infrequent, non-intentional physical contact, particularly contact that arises out of an error or a misjudgement on the part of the athlete during a training session, is permitted;

- c) Making amends, such as an apology or explanation, is encouraged to further help educate athletes on the difference between appropriate and inappropriate contact;
- d) Hugging, cuddling, physical horseplay, and physical contact initiated by the Person in Authority is not permitted. Racquetball Canada is aware that some younger athletes may initiate hugging or other physical contact with a Person in Authority for various reasons (e.g., such as crying after a poor performance) but this physical contact should always be limited.

Sport-Specific Guidelines

10. Racquetball Canada strongly recommends the following sport-specific guidelines:

- a) A Person in Authority should never be alone with an athlete prior to or following a competition or practice, unless the Person in Authority is the athlete's parent or guardian. If the athlete is the first athlete to arrive, the athlete's parent should remain until another athlete or Person in Authority arrives. Similarly, if an athlete would potentially be alone with a Person in Authority following a competition or practice, the Person in Authority should ask another Person in Authority (or a parent or guardian of another athlete) to stay until all the athletes have been picked up. If an adult is not available, then another athlete should be present in order to avoid the Person in Authority being alone with a single athlete;
- b) Persons in Authority giving instructions, demonstrating skills, or facilitating drills or lessons to an individual athlete should always be doing so within earshot and eyesight of another Person in Authority;
- c) When debriefing performance of athletes, Person's of Authority need to be sightline of other people so rule of two can be adhered to;
- d) When traveling on international trips, athletes should be accompanied by another person when seeking physiotherapy in a hotel room.

