



# Whistleblower Policy

Date Approved	Date of Last Review	Date of Last Revision
August 20, 2020	August 20, 2020	August 20, 2020

## Definitions

1. The following terms have these meanings in this Policy:
  - a) “*Director*” – An individual appointed or elected to Racquetball Ontario’s Board of Directors;
  - b) “*Worker*” – An individual who has signed an Employment Agreement or Contractor Agreement with Racquetball Ontario.

## Purpose

2. The purpose of this Policy is to allow Workers to have a discrete and safe procedure by which they can disclose incidents of wrongdoing in the workplace without fear of unfair treatment or reprisal.

## Application

3. This Policy only applies to Workers who observe, or experience incidents of wrongdoing committed by Directors or by other Workers.
4. Incidents of wrongdoing or misconduct observed or experienced by participants, volunteers, spectators, parents of participants, or other individuals not employed or contracted by Racquetball Ontario can be reported under the terms of Racquetball Ontario’s *Discipline and Complaints Policy* and/or reported to Racquetball Ontario’s Board or Executive Director to be handled under the terms of the individual Worker’s Employment Agreement or Contractor Agreement, as applicable, and/or Racquetball Ontario’s *Human Resources Policy*.
5. Matters reported under the terms of this Policy may be referred to be heard under Racquetball Ontario’s *Discipline and Complaints Policy*, at the discretion of the Compliance Officer.

## Wrongdoing

6. Wrongdoing can be defined as:
  - a) Violating the law;

- b) Intentionally or seriously breaching of Racquetball Ontario's *Code of Conduct and Ethics*;
- c) Intentionally or seriously breaching Racquetball Ontario's policies for workplace violence and harassment;
- d) Committing or ignoring risks to the life, health, or safety of a participant, volunteer, Worker, or other individual;
- e) Directing an individual or Worker to commit a crime, serious breach of a policy of Racquetball Ontario, or other wrongful act; or
- f) Fraud.

### **Pledge**

- 7. Racquetball Ontario pledges not to dismiss, penalize, discipline, or retaliate or discriminate against any Worker who discloses information or submits, in good faith, a report against a Worker or a Director under the terms of this Policy.
- 8. Any individual affiliated with Racquetball Ontario who breaks this Pledge will be subject to disciplinary action.

### **Reporting Wrongdoing**

- 9. A Worker who believes that a Director or another Worker has committed an incident of wrongdoing should prepare a report that includes the following:
  - a) Written description of the act or actions that comprise the alleged wrongdoing, including the date and time of the action(s);
  - b) Identities and roles of other individuals or Workers (if any) who may be aware of, affected by, or complicit in, the wrongdoing;
  - c) Why the act or action should be considered to be wrongdoing; and
  - d) How the wrongdoing affects the Worker submitting the report (if applicable).

### **Authority**

- 10. Racquetball Ontario has appointed the following Compliance Officer to receive reports made under this Policy:

Brian Ward  
W&W Dispute Resolution  
[brianward@globalserve.net](mailto:brianward@globalserve.net)  
(613) 834-3632

11. After receiving the report, the Compliance Officer has the responsibility to:
- a) Assure the Worker of Racquetball Ontario's **Pledge**;
  - b) Connect the Worker to the Alternate Liaison if the individual feels that he or she cannot act in an unbiased or discrete manner due to the individual's role with Racquetball Ontario and/or the content of the report;
  - c) Determine if the report is frivolous, vexatious, or not submitted in good faith (e.g., the submission of the report is motivated by personal interests and/or the content of the report is obviously false or malicious);
  - d) Determine if Racquetball Ontario's *Whistleblower Policy* applies or if the matter should be handled under Racquetball Ontario's *Discipline and Complaints Policy*;
  - e) Determine if the local police service be contacted;
  - f) Determine if mediation or alternate dispute resolution can be used to resolve the issue;
  - g) Determine if Racquetball Ontario's President and/or Executive Director should or can be notified of the report;
  - h) Begin an investigation.

### **Investigation**

12. If the Compliance Officer determines that an investigation should be launched, the Compliance Officer may decide to contract an external investigator. In such cases, Racquetball Ontario's Executive Director and/or President may be notified that an investigation conducted by an external investigator is necessary without the nature of the investigation, content of the report, or identity of the Worker who submitted the report being disclosed. Racquetball Ontario's Executive Director and/or President may not unreasonably refuse the decision to contract an external investigator.
13. An investigation launched by the Compliance Officer or by an external investigator should generally take the following form:
- a) Follow up interview with the Worker who submitted the report;
  - b) Identification of Workers, participants, volunteers or other individuals that may have been affected by the wrongdoing;
  - c) Interviews with such-affected individuals;
  - d) Interview with the Director(s) or Worker(s) against whom the report was submitted;
  - e) Interview with the supervisor(s) of the Worker(s) against whom the report was submitted, if applicable.

14. In all stages of the investigation, the investigator will take every precaution to protect the identity of the Worker who submitted the report and/or the specific nature of the report itself. However, Racquetball Ontario recognizes that there are some instances where the nature of the report and/or the identity of the Worker who submitted the report will or may be inadvertently deduced by individuals participating in the investigation.
15. The investigator will prepare an Investigator's Report – omitting names whenever possible and striving to ensure confidentiality – that will be submitted to Racquetball Ontario's President and/or Executive Director for review and action.

### **Decision**

16. Within fourteen (14) days after receiving the Investigator's Report, Racquetball Ontario's President and/or Executive Director will take corrective action, as required. Corrective action may include, but is not limited to including:
  - a) Enacting and/or enforcing policies and procedures aimed at eliminating the wrongdoing or further opportunities for wrongdoing;
  - b) Revision of job descriptions; or
  - c) Discipline, suspension, termination, or other action as permitted by Racquetball Ontario's Bylaws, provincial employment legislation, Racquetball Ontario's *Human Resources Policy*, and/or the Worker's Employment Agreement or Contractor Agreement.
17. The corrective action, if any, will be communicated to the investigator who will then inform the Worker who submitted the report.
18. Decisions made under the terms of this Policy may be appealed under the terms of Racquetball Ontario's *Appeal Policy* provided that:
  - a) If the Worker who submitted the initial report is appealing the decision, the Worker understands that his or her identity must be revealed if he or she submits an appeal, and;
  - b) If the Director or Worker against whom the initial report was submitted is appealing the decision, the Worker or Director understands that the identity of the Worker who submitted the report will not be revealed and that Racquetball Ontario will act as the Respondent.

### **Confidentiality**

19. Confidentiality at all stages of the procedures outlined in this Policy – from the initial report to the final decision – is assured for all individuals (the Worker, the Worker(s), the Director, the Director(s) against whom the report is submitted, and the individuals interviewed during the investigation). An individual who intentionally breaches the confidentiality clause of this Policy will be subject to disciplinary action.