

■ SERVICE BRIEF

Core Swith Basic *Deployment Services*





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This document outlines the scope, deliverables, responsibilities, and terms governing Redesign's Core Switch Basic Deployment Services. This engagement supports the initial installation, baseline configuration, and validation of core/aggregation network switches for organizations requiring foundational datacenter or campus connectivity.

This engagement is governed by this Service Brief and associated with SKU: CORE-SWITCH-BASIC.

The quantity defined in the quote reflects the number of core switches or switch pairs to be deployed.

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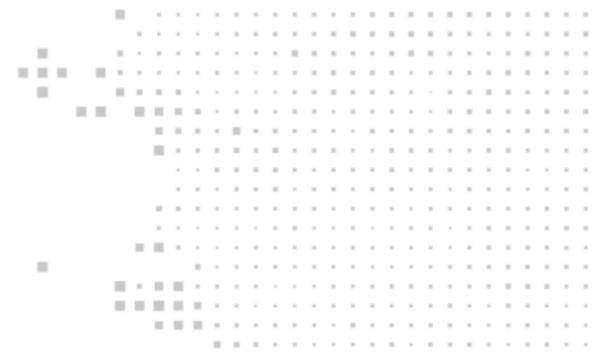
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01. Services Overview

Redesign's Core Switch Basic Deployment Services provide baseline installation and configuration of core switches. These services ensure proper setup of management, VLANs, routing, and basic redundancy to support downstream access/ToR switches and upstream WAN/edge connectivity in small to mid-sized environments.



02. Offer Structure

PRIMARY SERVICES

- Rack/stack and physical installation of core switches
- Baseline OS and firmware upgrade (to validated release)
- Configuration of management, VLANs, and basic routing protocols
- Setup of port-channels for uplinks/downlinks
- Post-deployment validation and configuration backup

OPTIONAL ADD-ONS

Separate SOW

- Advanced features (VXLAN EVPN, MPLS, BGP, QoS, segmentation)
- Migration planning from legacy core switches
- Integration with controllers (ACI, DNAC, Arista CVP, etc.)
- Security services (ACLs, microsegmentation, firewall integration)
- Detailed topology documentation and network diagrams

03. Project Scope

This engagement includes the basic deployment of Dell, Cisco, or Fortinet core switches under OEM support:

- **Physical installation and cabling to upstream/downstream devices**
- **OS/firmware upgrades to supported version**
- **Baseline configuration of VLANs, management, and routing**
- **Basic redundancy and uplink validation**
- **End-to-end connectivity testing with downstream and upstream devices**

All devices must be functional, supported, and reachable for inclusion.

04. Quantity & Effort Model

- **Service SKU: CORE-SWITCH-BASIC**
- **Quantity: Number of core switches (or switch pairs) deployed**
- **Effort: Typically 3–5 days, depending on switch model and environment readiness**

MONTHLY SUPPORT TERMS

This service includes up to the number of hours specified in the associated quote for operational support per month, limited to the activities defined in this Service Brief.

Unused hours do not carry over to subsequent months. Additional support hours may require a revised quote or a separate Statement of Work (SOW).

05. Services & Key Activities

Stage	Key Activities
 Discovery Phase	<ul style="list-style-type: none">▪ Validate rack space, power, and cabling readiness▪ Review high-level topology and design inputs▪ Collect IP schema, VLANs, and routing requirements▪ Confirm switch models, licensing, and entitlement
 Implementation Phase	<ul style="list-style-type: none">▪ Rack, power, and connect core switches▪ Apply OS/firmware updates▪ Configure management access, VLANs, routing, and port-channels▪ Validate redundancy and uplink/downlink connectivity
 Validation & Knowledge Transfer Phase	<ul style="list-style-type: none">▪ Perform connectivity and redundancy validation▪ Provide configuration backup and deployment summary▪ Conduct knowledge transfer session with IT staff accordingly

06. Deliverables



Completed
Discovery
Questionnaire



Core Switch
Deployment
Summary Report



Configuration
backup of
deployed switches

07. Services Scope Changes

Changes to switch platforms, advanced feature enablement, or integration requirements will require a revised quote or formal Change Request (CR)..

08. Services Scope Exclusions

This engagement does not include:

- Full-scale network architecture or redesign
 - WAN/distribution integration beyond baseline routing
 - Advanced feature enablement (VXLAN EVPN, MPLS, QoS, segmentation)
 - Complex migration from legacy networks
 - Long-term monitoring or operational support
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09. Customer Responsibilities

Maintain valid vendor support agreements:

- Provide rack elevations, power/cooling readiness, and cabling plan
- Ensure hardware and licensing are procured and under OEM support
- Provide IP schema, VLAN definitions, and routing requirements
- Assign stakeholder for coordination, testing, and sign-off
- Ensure downstream and upstream systems are available for integration testing

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

10. Services Schedule

- **Engagement Duration:** 3–5 days (depending on readiness and complexity)
- **Schedule** to be jointly agreed with Client before project start

11. Terms and Conditions

This engagement will be governed by the Seller's terms and conditions located at:

ⓘ ONSITE SERVICES WILL NOT BEGIN UNTIL THE FOLLOWING PREREQUISITES ARE MET

- Signed quote referencing SKU: CORE-SWITCH-BASIC
- Remote and/or onsite access confirmation
- Completion of Discovery Questionnaire

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

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