

■ SERVICE BRIEF

# Data Domain + DPSSuite *Deployment Services*





re

This document outlines the scope, deliverables, responsibilities, and terms governing Redesign's Data Domain + DPSuite Deployment Services. This engagement covers the physical installation, baseline configuration, validation, and limited workload protection deployment for supported Dell Data Protection solutions (PowerProtect Data Manager, Avamar, and Networker) with Data Domain appliances.

This engagement is governed by this Service Brief and associated with SKU: DP-SUITE-DEPLOY. The quantity defined in the quote reflects the number of Data Domain appliances and DP-Suite software bundles to be deployed.

*The* FUTURE BELONGS  
*to the* CURIOUS.

# Table of Contents

---

01. Services Overview

---

02. Offer Structure

---

03. Project Scope

---

04. Quantity & Effort Model

---

05. Services & Key Activities

---

06. Deliverables

---

07. Services Scope Changes

---

08. Services Scope Exclusions

---

09. Customer Responsibilities

---

10. Services Schedule

---

11. Terms and Conditions

---

# 01. Services Overview

Redesign's Data Domain + DPSuite Deployment Services provide end-to-end installation and configuration of Data Domain appliances and PowerProtect software bundles (PPDM, Avamar, and Networker). These services ensure proper hardware setup, software configuration, policy creation, and initial workload protection.

The engagement delivers a validated, production-ready data protection solution aligned with Dell best practices and customer requirements.



# 02. Offer Structure

## PRIMARY SERVICES

- Rack & Stack of Data Domain appliances
- Deployment of DPSuite software (PPDM, Avamar, or Networker as scoped)
- Data Domain integration and configuration
- Initial backup policy setup and validation
- Knowledge transfer and documentation handover

## OPTIONAL ADD-ONS

### Separate SOW

- Additional backup policies beyond initial scope
- Advanced Protection Rules and guidance on VMware Tagging for automatic policy assignments
- Protection for databases, file systems, NAS, NDMP, or bare metal workloads
- Enterprise Application integration with DDBoost for SQL, Oracle, and Kubernetes workloads
- Advanced features (Cloud DR, Cloud Tier Long Term Retention, DDVE in Azure or AWS, Retention Lock & Compliance)

## 03. Project Scope

### In-Scope Platforms

- Dell Data Domain appliances (physical or virtual, if licensed)
- PowerProtect Data Manager, Avamar, or Networker software bundles under OEM support

### Scope Includes

- Rack, mount, and power-up of Data Domain appliances
- Physical cabling and labeling
- Configuration of IPMI/iDRAC addresses
- Deployment of scoped DPSuite software bundle (PPDM, Avamar, Networker)
- Installation of latest software patches/updates for supported Major Code release
- Configuration of encryption and key management (if licensed)
- Vendor support enablement (SRS Virtual, CloudIQ, UCC Edge)
- Validation of system and software implementation
- Workload protection for up to 4 VM backup policies

---

## 04. Quantity & Effort Model

- Service SKU: DP-SUITE-DEPLOY
- Quantity: Number of Data Domain appliances and DPSuite bundles deployed

## 05. Services & Key Activities

Stage	Key Activities
 Rack & Stack Phase	<ul style="list-style-type: none"> <li>▪ Unpack and inspect hardware</li> <li>▪ Rack, mount, and connect all components</li> <li>▪ Install and route power and network cables</li> <li>▪ Onsite Engineer will label cables appropriately</li> <li>▪ Power on systems and validate hardware health</li> <li>▪ Configure IPMI/iDRAC network addresses</li> </ul>
 Platform & Appliance Implementation Phase	<ul style="list-style-type: none"> <li>▪ Verify alignment with Solutions Architect design</li> <li>▪ Deploy PowerProtect software bundle (PPDM, Avamar, or Networker)</li> <li>▪ Deploy Data Domain target and DR (if applicable) storage appliance</li> <li>▪ Configure encryption and enable built in key management rotation</li> <li>▪ Apply latest patches and updates for supported release</li> <li>▪ With customer approval enable vendor monitoring and support systems</li> <li>▪ Apply customer-provided licensing</li> <li>▪ Validate full data protection environment with client review</li> </ul>
 Testing, Validation & Documentation Phase	<ul style="list-style-type: none"> <li>▪ Verify network connectivity across all components</li> <li>▪ Test failover and redundancy</li> <li>▪ Register client for vendor alerts if applicable</li> <li>▪ Provide As-Built documentation</li> <li>▪ Conduct knowledge transfer session with client IT team</li> </ul>
 Workload Protection Phase (Up to 4 VM Backup Policies)	<ul style="list-style-type: none"> <li>▪ Create protection policies for scoped VM workloads</li> <li>▪ Validate all scoped workloads are being protected</li> <li>▪ Execute first full backup of scoped workloads to validate solution</li> </ul>

## 06. Deliverables



Completed  
Pre-Engagement  
Questionnaire



As-Built  
Documentation



Remote  
Knowledge  
Transfer Session

## 07. Services Scope Changes

Changes to appliance count, DPSuite bundle selection, or policy scope will require a revised quote or formal Change Request (CR).

---

## 08. Services Scope Exclusions

This engagement does not include the following unless explicitly agreed upon in writing:

### Deployment Exclusions

- Full-scale datacenter or network architecture redesign
- Core switch Layer 3 configuration or advanced routing/segmentation
- Unsupported or end-of-life OS, firmware, or Data Domain code versions
- Integration with third-party NAS migration tools, backup platforms, or cloud targets unless scoped

### Workload Protection Exclusion

- Backup workloads beyond 4 VM backup policies
- Database protection (Oracle, SQL, SAP, etc.) unless scoped in an additional SOW
- NDMP, bare metal, or physical server backup unless scoped in an additional SOW
- NAS workload protection or retention lock MTree unless scoped in additional SOW
- Application-level integrations (AD, DNS, monitoring, logging, advanced reporting)
- Storage architecture extensions (DDVE, Cloud Tier, Cloud Pool)

## 09. Customer Responsibilities

- Provide rack elevations, power/cooling readiness, and cabling plan
- Ensure all hardware and licensing are procured and under OEM support
- Provide network schema, VLANs, IP addressing
- Assign stakeholders for coordination, testing, and sign-off
- Provide workload details required for policy configuration

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

## 10. Services Schedule

- Schedule to be jointly agreed with Client
- 

## 11. Terms and Conditions

This engagement will be governed by the Seller's terms and conditions located at:

### ⓘ SERVICES WILL NOT BEGIN UNTIL THE FOLLOWING PREREQUISITES ARE MET

---

- Signed quote referencing SKU: DP-SUITE-DEPLOY
- Remote and onsite access confirmation
- Completion of Pre-Engagement Questionnaire

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

redesign

*The* FUTURE BELONGS  
*to the* CURIOUS.

