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SERVICE BRIEF

Firewall Deployment *Same-Manufacturer (Physical & Logical)*

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This document outlines the scope, deliverables, responsibilities, and terms governing Redesign's Firewall Deployment Services for installations involving firewalls from the same manufacturer family.

This engagement includes both physical installation (rack, cable, and port mapping) and logical configuration (interface setup, policy loading, routing, and NAT) using an existing configuration baseline. It is intended for straightforward replacements, branch rollouts, or hardware refreshes without architectural change.

This engagement is governed by this Service Brief and associated with SKU: SEC-FW-SA-MEDEPLOY. The quantity defined in the quote reflects the number of firewalls to be physically and logically deployed.

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Table of Contents

01. Services Overview

Redesign's Firewall Deployment – Same-Manufacturer Rollout provides physical and logical deployment of firewalls within the same vendor ecosystem (e.g., Fortinet-to-Fortinet, Palo Alto-to-Palo Alto).

This includes racking and cabling the device, mapping ports to existing network topology, and loading/importing a known-good configuration or policy set. No rearchitecture or major changes to security policy, segmentation, or VPN are included in this scope.

02. Offer Structure

PRIMARY SERVICES

- Rack, cable, and power-on of new firewall device(s)
- Interface mapping and logical configuration
- Import or adaptation of existing firewall configuration
- Routing, NAT, and security policy validation
- Cutover support and post-deployment verification

OPTIONAL ADD-ONS

Separate SOW

- Remote access VPN configuration
- HA (high availability) failover pair setup
- Logging or SIEM forwarding configuration
- Site-specific documentation or diagrams

03. Project Scope

This engagement includes all activities required to remove an existing firewall and replace it with a new platform from a different vendor, such as:

In-Scope Activities

- **Appliance replacement with newer model from same vendor**
- **Branch office firewall rollout**
- **HA failover unit installation**
- **Refresh of aging virtual firewall instance**

04. Quantity & Effort Model

- **Service SKU: SEC-FW-SAMEDEPLOY**
- **ĭ Quantity: Number of firewall units to be deployed**
- **ĭ Work per Unit Includes:**
  - One physical installation (rack, cable, interface map)
  - One logical configuration using existing baseline

05. Services & Key Activities

Stage	Key Activities
Planning & Discovery	▪ Gather configuration from existing device(s) ▪ Document interface mapping and network connections ▪ Review routing, VPN, and NAT details ▪ Confirm site access or remote hands availabilit
Configuration & Staging	▪ Translate policies and zones to target firewall syntax ▪ Configure interfaces, routing, NAT, and object groups ▪ Set up VPNs or tunnels as applicable ▪ Prepare device for installation (including image/firmware)
Physical Installation	▪ Rack and cable the new firewall ▪ Match interfaces to design ▪ Validate console and management access
Cutover & Go-Live	▪ Schedule and execute cutover ▪ Migrate traffic to new firewall(s) ▪ Validate routing, VPNs, internet access, internal zones, and logs ▪ Capture fallback plan if needed
Post-Deployment Validation	▪ Perform basic application and service testing ▪ Provide final backup of config ▪ Deliver change summary and documentation

06. Deliverables

Fully deployed and configured firewall (physical + logical)

Configuration Backup (final)

As-built documentation

07. Services Scope Changes

Changes such as new security policy creation, architectural rework, or vendor migrations may require a separate SOW.

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08. Services Scope Exclusions

This engagement does not include:

- **Cross-platform migrations (e.g., Cisco to Fortinet)**
- **VPN or advanced content filtering setup**
- **Logging/alerting integration with SIEM (unless scoped)**
- **Policy redesign or rearchitecture**
- **Custom Zero Trust or microsegmentation setup**

09. Customer Responsibilities

- **Provide hardware, power, and rack access**
- **Supply valid licenses and firmware images if applicable**
- **Provide configuration baseline or export**
- **Assign stakeholder for coordination and testing**
- **Validate post-deployment functionality**

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

10. Services Schedule

- **Start Date:**
  Upon signed quote and receipt of configuration details
- **Completion:**
  Project sign-off via DocuSign from customer
- **Cutover Windows:**
  Must be coordinated with Redesign during business hours unless otherwise agreed

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11. Terms and Conditions

This engagement will be governed by the Seller's terms and conditions located at:

SERVICES WILL NOT BEGIN UNTIL THE FOLLOWING PREREQUISITES ARE MET

- Signed quote referencing SKU: SEC-FW-SAMEDEPLOY and quantity
- Onsite or remote access provided
- Configuration baseline or existing firewall access provided
- Devices delivered or provisioned
- Cutover timing coordinated with Redesign

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

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