

■ SERVICE BRIEF

Rapid7 InsightVM *Deployment*





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This document outlines the scope, deliverables, responsibilities, and terms governing Redesign's Rapid7 InsightVM Deployment services. These services provide planning, configuration, and initial deployment of InsightVM for vulnerability management across customer infrastructure.

This service engagement is governed by this Service Brief and associated with SKU: SEC-R7-DEPLOY.

The quantity defined in the quote determines the number of InsightVM scan engines to be deployed and the associated number of IP addresses to be configured and validated under this engagement.

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01. Services Overview

Redesign's InsightVM Deployment Service delivers expert-led installation, configuration, and activation of the Rapid7 InsightVM platform. This engagement ensures that customers are equipped with a scalable, best-practice-aligned vulnerability management solution and includes validation of core functionality through a test scan.

This service includes deployment of InsightVM components, basic asset group creation, scan configuration, and user onboarding, aligned to industry best practices and Rapid7 recommendations.

The services are delivered remotely unless otherwise agreed and are divided into distinct phases:

- **Pre-Deployment Planning**
- **Platform Installation**
- **Scan Engine Configuration**
- **Initial Policy/Scan Setup**
- **Knowledge Transfer & Handover**



02. Offer Structure

PRIMARY SERVICES

Includes:

- Deployment and configuration of InsightVM components for a specified quantity of scan engines and IPs.

OPTIONAL ADD-ONS

Separate SOW

- Includes integrations (e.g., SIEM, ticketing systems)
- Custom dashboards
- Remediation workflows
- Agent deployment
- Vulnerability remediation planning.

03. Project Scope

This engagement covers the installation and baseline configuration of InsightVM within a supported customer environment. Specific deployment targets and coverage are based on the SKU and associated quote.

In-Scope Activities

- Assistance with downloading and installing InsightVM Console (if applicable)
- Deployment and registration of the quoted number of scan engines
- Configuration of scan templates and schedules for the associated IP ranges
- Creation of asset groups based on IPs, tags, or sites
- Configuration of role-based user access
- Execution and validation of initial scan(s)

Environment Requirements

- Customer must provide virtual/physical systems that meet Rapid7 system requirements
- Internet access for Insight platform registration and product updates
- Administrative access to install software and configure scan credentials

04. Quantity & Effort Model

- Service SKU: SEC-R7-DEPLOY
- Quantity: Number of scan engines and associated IP ranges covered under this engagement
- Work per Unit Includes:
 - Deployment and configuration of 1 scan engine
 - Scan configuration and asset grouping for the associated IPs (up to limits defined in the quote)
 - Credential validation and test scan
 - Documentation of configuration and results

05. Services & Key Activities

Stage	Key Activities
 Pre-Deployment Planning	<ul style="list-style-type: none">▪ Confirm environment readiness▪ Identify deployment targets and network zones▪ Collect infrastructure details and credentials▪ Deliver pre-engagement checklist to Customer
 Console & Engine Deployment	<ul style="list-style-type: none">▪ Assist with console installation (if not cloud-hosted)▪ Deploy and register local or remote scan engines▪ Validate scan engine connectivity
 Configuration & Validation	<ul style="list-style-type: none">▪ Configure scan sites, templates, and schedules▪ Set up asset groups for the defined IP ranges▪ Execute initial discovery and full-audit scans▪ Validate credentialed access where applicable
 Knowledge Transfer & Handover	<ul style="list-style-type: none">▪ Walkthrough of platform UI and scan results▪ Overview of asset groups, dashboards, and reporting▪ Recommendations for operationalizing the platform

06. Deliverables



**Pre-Deployment
Checklist**



**Configured
InsightVM Console
and Scan Engine(s)**



**Initial Scan
Execution Results**



**Deployment
Summary
Document**



**Knowledge
Transfer Session
(remote, 1 hour)**

07. Services Scope Changes

Any change to the number of scan engines, IP ranges, credentials, access methods, or integrations must be mutually agreed upon in writing. Depending on scope impact, a change order may be required.

08. Services Scope Exclusions

The following are out of scope unless included in a separate SOW:

Agent deployment or configuration

SIEM, CMDB, or ticketing tool integrations

Custom report building or scripting

Cloud-native scan configuration (AWS, Azure, GCP, etc.)

Remediation tracking or vulnerability triage

Long-term operational support or administration of the platform

09. Customer Responsibilities

- **Infrastructure Provisioning:** Provide VMs or hosts for console and scan engines
- **Access and Credentials:** Provide privileged credentials for scan validation
- **Network Routing:** Ensure scan engines have network access to assigned IP ranges
- **Point of Contact:** Assign a technical resource for coordination and implementation
- **Pre-Engagement:** Complete checklist and environment readiness before kickoff

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

10. Services Schedule

- **Start Date:**
Determined after acceptance of quote and completed pre-deployment checklist
- **Completion:**
Customer sign-off via DocuSign upon full delivery of deployment summary

11. Terms and Conditions

This engagement will be governed by the Seller's terms and conditions located at:

ⓘ SERVICES WILL NOT BEGIN UNTIL THE FOLLOWING PREREQUISITES ARE MET:

- Signed quote referencing SKU: SEC-R7-DEPLOY and quantity
- Completed and approved Pre-Deployment Checklist
- Confirmed access to deployment targets and credentials

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

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