

■ SERVICE BRIEF

# Omniassa Standard *Deployment Services*





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This document outlines the scope, deliverables, responsibilities, and terms governing Redesign's Omnissa Standard Deployment Services.

This engagement supports a broader deployment and configuration of Omnissa for organizations requiring scalable endpoint management, application delivery, security policies, and conditional access capabilities.

This engagement is governed by this Service Brief and associated with SKU: OMNISA-STANDARD. The quantity defined in the quote reflects the number of users/devices under deployment.

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*to the* CURIOUS.

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# 01. Services Overview

Redesign's Omnisssa Standard Deployment Services extend baseline endpoint management with enhanced policies, conditional access, and expanded application deployment.

This engagement enables secure enrollment, compliance enforcement, and business-aligned application delivery for medium-sized environments ( $\leq 250$  devices/users).



# 02. Offer Structure

## PRIMARY SERVICES

- Omnisssa tenant validation and extended configuration
- Device enrollment setup across all supported platforms (Windows, macOS, iOS, Android)
- Deployment of compliance and configuration policies (up to 6)
- Deployment of up to 20 customer-supplied applications
- Conditional access configuration for basic secure access use cases
- Post-deployment validation and operational documentation

## OPTIONAL ADD-ONS

### Separate SOW

- Advanced identity integrations (hybrid AD, SSO, external IdPs)
- Advanced security configurations (threat protection, endpoint analytics, encryption automation)
- Custom dashboards, reports, and IT runbooks
- Third-party or complex application packaging
- Pilot-to-production migration planning

## 03. Project Scope

This engagement includes an Omnissa Standard deployment with the following parameters:

- **Up to 250 devices/users across supported platforms**
  - **Deployment of up to 6 compliance/configuration policies (encryption, device health, password, antivirus, OS patching, app restrictions)**
  - **Deployment of up to 20 customer-supplied applications (line-of-business or productivity)**
  - **Setup of conditional access for defined groups/scenarios**
  - **Configuration of enrollment workflows, device groupings, and reporting**
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## 04. Quantity & Effort Model

- **Service SKU: OMNISSA-STANDARD**
- **Quantity: Number of devices/users ( $\leq 250$ )**
- **Effort: Typically 2–4 weeks, depending on complexity and readiness**

## 05. Services & Key Activities

Stage	Key Activities
 Discovery & Planning Phase	<ul style="list-style-type: none"> <li>Validate licensing, admin access, and integration requirements</li> <li>Review tenant readiness for Standard deployment</li> <li>Gather device/user inventory (<math>\leq 250</math>) and app list (<math>\leq 20</math>)</li> <li>Define conditional access requirements and security objectives</li> </ul>
 Configuration Phase	<ul style="list-style-type: none"> <li>Configure tenant settings for groups, policies, and enrollment workflows</li> <li>Deploy up to 6 compliance and configuration policies</li> <li>Configure conditional access rules for basic secure access scenarios</li> <li>Configure profiles (Wi-Fi, VPN, certificates, email) as applicable</li> </ul>
 Application Deployment Phase	<ul style="list-style-type: none"> <li>Package and deploy up to 20 customer-supplied applications</li> <li>Assign applications to device/user groups</li> <li>Validate installation, updates, and access control enforcement</li> </ul>
 Validation & Knowledge Transfer Phase	<ul style="list-style-type: none"> <li>Test enrollment and policy enforcement across device platforms</li> <li>Validate conditional access enforcement for defined scenarios</li> <li>Provide configuration export and documentation package</li> <li>Conduct extended knowledge transfer session with IT staff</li> </ul>

## 06. Deliverables



Completed  
Discovery  
& Planning  
Questionnaire



Customer-supplied  
device & application  
inventories



Configured  
Omnissa tenant  
with compliance,  
configuration, and  
access policies



Application  
deployment  
summary  
& validation results



Configuration  
export and project  
documentation



Signed Service  
Completion  
Document

## 07. Services Scope Changes

Changes to supported platforms, number of devices, policies, or application requirements will require a revised quote or formal Change Request (CR).

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## 08. Services Scope Exclusions

Unless explicitly agreed upon, this engagement does not include:

- **Advanced third-party integrations or identity federation beyond basic conditional access**
  - **Legacy platform migrations (MDM/EMM to Omnisia)**
  - **Long-term monitoring or managed services**
  - **Complex application packaging outside the agreed scope**
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## 09. Customer Responsibilities

- **Provide valid licensing and global admin access to tenant**
- **Provide device/user inventory ( $\leq 250$ )**
- **Provide application list ( $\leq 20$ )**
- **Supply required certificates or enrollment details (if applicable)**
- **Assign IT stakeholders for coordination, testing, and sign-off**
- **Ensure supported OS and hardware requirements for Omnisia enrollment are met**

## 10. Services Schedule

- **Engagement duration:** 2–4 weeks depending on readiness and environment complexity
- **Schedule to be agreed jointly with the Client before commencement**

## 11. Terms and Conditions

This engagement will be governed by the Seller's terms and conditions located at:

### ⓘ SERVICES WILL NOT BEGIN UNTIL THE FOLLOWING PREREQUISITES ARE MET

- Signed quote referencing SKU: OMNISSA-STANDARD
- Admin access to Omnissa tenant
- Completion of Discovery Questionnaire
- Customer-provided device and application inventories

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

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