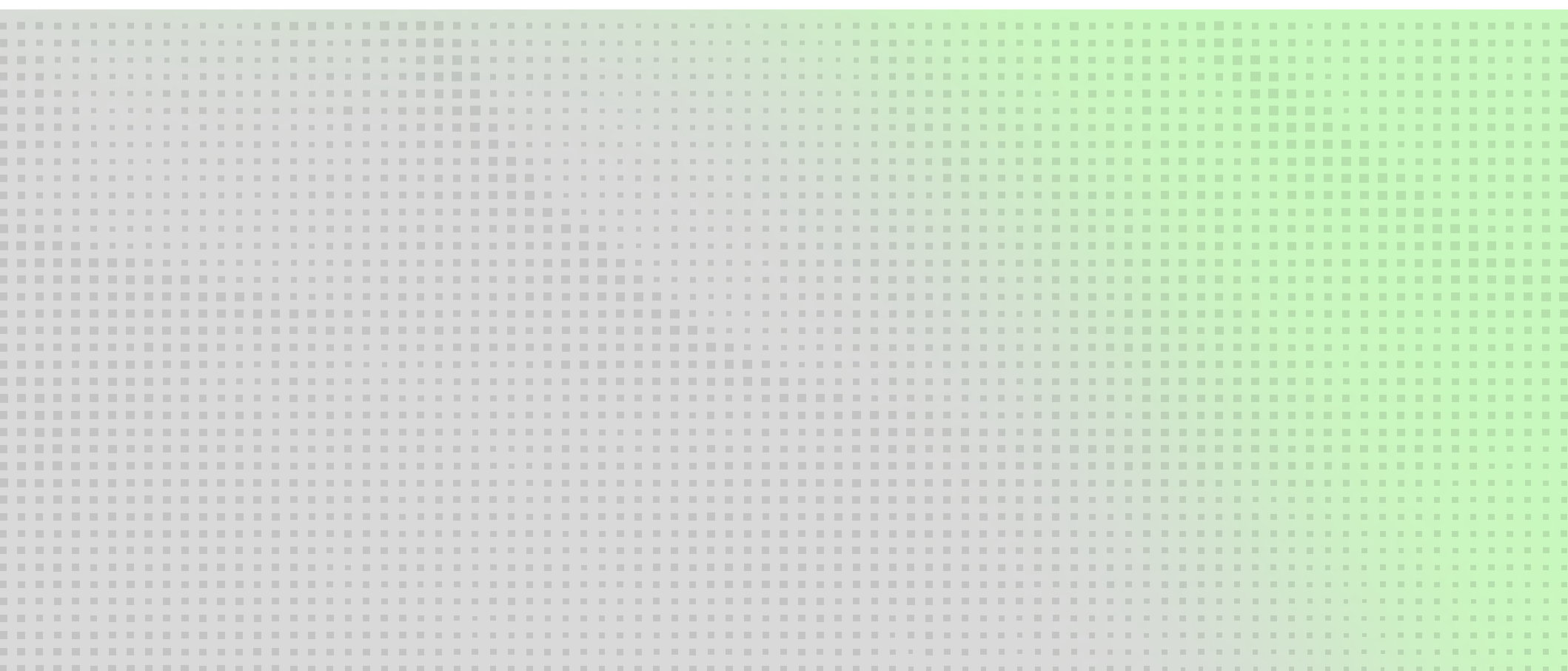


■ SERVICE BRIEF

# Rapid7 InsightVM *Deployment*





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This document outlines the scope, deliverables, responsibilities, and terms governing Redesign's Rapid7 InsightVM Deployment services. These services provide planning, configuration, and initial deployment of InsightVM for vulnerability management across Customer's infrastructure.

This service engagement is governed by this Service Brief and associated with SKU: SEC-R7-DEPLOY.

The quantity defined in the quote determines the number of InsightVM scan engines to be deployed and the associated number of IP addresses to be configured and validated under this engagement.

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to the *curious*.

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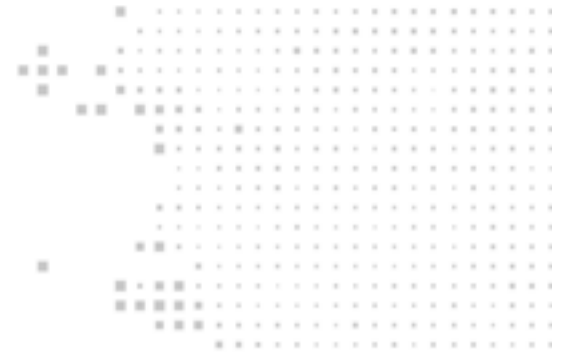
# 01. Services Overview

Redesign's InsightVM Deployment Service delivers expert-led installation, configuration, and activation of the Rapid7 InsightVM platform. This engagement ensures that Customers are equipped with a scalable, best-practice-aligned vulnerability management solution and includes validation of core functionality through initial test scans.

This service does not include Rapid7 InsightVM licensing, which must be procured separately by the Customer. The service includes deployment of InsightVM components, basic asset group creation, scan configuration, and user onboarding, aligned with industry best practices and Rapid7 recommendations. Deployment and configuration are performed in accordance with vendor guidance; however, Redesign does not guarantee the discovery of all vulnerabilities or the completeness of scan coverage.

The services are delivered remotely unless otherwise agreed in writing and are divided into the following phases:

- Pre-Deployment Planning
- Platform Installation
- Scan Engine Configuration
- Initial Policy and Scan Setup
- Knowledge Transfer and Handover



# 02. Offer Structure

## PRIMARY SERVICES

- Includes deployment and configuration of InsightVM components for a specified quantity of scan engines and associated IP ranges.

## OPTIONAL ADD-ONS

### Separate SOW

- Includes integrations (e.g., SIEM, ticketing systems), custom dashboards, remediation workflows, agent deployment, and vulnerability remediation planning.

## 03. Project Scope

This engagement covers the installation and baseline configuration of InsightVM within a supported Customer environment. Specific deployment targets and coverage are based on the SKU and associated quote.

### In-Scope Assets:

- Assistance with downloading and installing InsightVM Console (if applicable)
- Deployment and registration of the quoted number of scan engines
- Configuration of scan templates and schedules for the associated IP ranges
- Creation of asset groups based on IPs, tags, or sites
- Configuration of role-based user access
- Execution and validation of initial scan(s)

### Environment Requirements:

- Customer must provide virtual/physical systems that meet Rapid7 system requirements
- Internet access for Insight platform registration and product updates
- Administrative access required to install software and configure scan credentials

All devices must be functional, supported, and reachable for inclusion.

## 04. Quantity & Effort Model





- **Service SKU: SEC-R7-DEPLOY**
- **Quantity: Number of scan engines and associated IP ranges covered under this engagement**
- **Work per Unit Includes:**
  - Deployment and configuration of 1 scan engine
  - Scan configuration and asset grouping for the associated IPs (up to limits defined in the quote)
  - Credential validation and test scan
  - Documentation of configuration and results

### MONTHLY SUPPORT TERMS

This service includes up to the number of hours specified in the associated quote for operational support per month, limited to the activities defined in this Service Brief.

Unused hours do not carry over to subsequent months. Additional support hours may require a revised quote or a separate Statement of Work (SOW).

## 05. Services & Key Activities

Stage	Key Activities
 Pre-Deployment Planning	<ul style="list-style-type: none"><li>▪ Confirm environment readiness</li><li>▪ Identify deployment targets and network zones</li><li>▪ Collect infrastructure details and credentials</li><li>▪ Deliver pre-engagement checklist to Customer</li></ul>
 Console & Engine Deployment	<ul style="list-style-type: none"><li>▪ Assist with console installation (if not cloud-hosted)</li><li>▪ Deploy and register local or remote scan engines</li><li>▪ Validate scan engine connectivity</li></ul>
 Configuration & Validation	<ul style="list-style-type: none"><li>▪ Configure scan sites, templates, and schedules</li><li>▪ Set up asset groups for the defined IP ranges</li><li>▪ Execute initial discovery and full-audit scans</li><li>▪ Validate credentialed access where applicable</li></ul>
 Knowledge Transfer & Handover	<ul style="list-style-type: none"><li>▪ Walkthrough of platform UI and scan results</li><li>▪ Overview of asset groups, dashboards, and reporting</li><li>▪ Recommendations for operationalizing the platform</li></ul>

## 06. Deliverables



**Pre-Deployment  
Checklist**



**Configured InsightVM  
Console and Scan  
Engine(s)**



**Initial Scan Execution  
Results**



**Deployment  
Summary Document**



**Knowledge Transfer  
Session (remote, 1 hour)**

## 07. Services Scope Changes

Any changes to the number of scan engines, IP ranges, credentials, access methods, deployment targets, or requested integrations must be mutually agreed upon in writing. Depending on the scope and effort impact, such changes may require a formal Change Request (CR) and associated updates to pricing, timeline, or deliverables.

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## 08. Services Scope Exclusions

This engagement does not include:

- **Agent deployment or configuration**
  - **SIEM, CMDB, or ticketing tool integrations**
  - **Custom report building or scripting**
  - **Cloud-native scan configuration (e.g., cloud control plane, IAM, native cloud services) unless explicitly included in scope**
  - **Remediation tracking or vulnerability triage**
  - **Long-term operational support or administration of the platform**
- 

## 09. Customer Responsibilities

Maintain valid vendor support agreements:

- **Infrastructure Provisioning:** Provide VMs or hosts for console and scan engines
- **Access and Credentials:** Provide scan credentials required for validation. Credentials must follow least-privilege principles and be approved for use in vulnerability scanning.
- **Third-Party Authorization:** Customer is responsible for confirming and obtaining any required approvals from cloud service providers, hosting providers, or third-party infrastructure owners before deploying scan engines or executing vulnerability scans against their environments.
- **Network Routing:** Ensure scan engines have network access to assigned IP ranges
- **Point of Contact:** Assign a technical resource for coordination and implementation
- **Pre-Engagement:** Complete checklist and environment readiness before kickoff
- **Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.**

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

## 10. Services Schedule

- **Start Date:** Determined after acceptance of quote and completed pre-deployment checklist
- **Completion:** Customer sign-off via DocuSign upon full delivery of deployment summary
- **Deployment Timeline:** Dependent on environment readiness, quantity of scan engines, and Customer responsiveness

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## 11. Terms and Conditions

This engagement will be governed by the Seller's terms and conditions located at:

### ⓘ ONSITE SERVICES WILL NOT BEGIN UNTIL THE FOLLOWING PREREQUISITES ARE MET

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- Signed quote referencing SKU: SEC-R7-DEPLOY and quantity
- Completed and approved Pre-Deployment Checklist
- Confirmed access to deployment targets and credentials

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

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