

■ SERVICE BRIEF

Bare Metal Server *Deployment Services*





re

This document outlines the scope, deliverables, responsibilities, and terms governing Redesign's Bare Metal Server Deployment Services.

This engagement covers the physical installation, baseline configuration of Baseboard Management Controller (iDRAC, iLO, etc.), and validation of a net new compute environment.

This engagement is governed by this Service Brief and associated with SKU: BAREMETAL-DEPLOY. The quantity defined in the quote reflects the number of servers to be deployed.

The FUTURE BELONGS
to the CURIOUS.

Table of Contents

-
- 01. Services Overview

 - 02. Offer Structure

 - 03. Project Scope

 - 04. Quantity & Effort Model

 - 05. Services & Key Activities

 - 06. Deliverables

 - 07. Services Scope Changes

 - 08. Services Scope Exclusions

 - 09. Customer Responsibilities

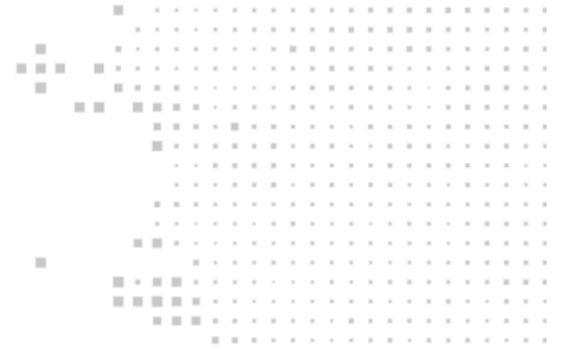
 - 10. Services Schedule

 - 11. Terms and Conditions

01. Services Overview

Redesign's Bare Metal Deployment Services provide end-to-end installation and configuration of servers.

These services ensure proper physical setup, firmware validation, and BMC configuration.



02. Offer Structure

PRIMARY SERVICES

- Rack & Stack of all servers
- BMC Configuration
- Firmware validation and baseline patching
- Documentation handover

OPTIONAL ADD-ONS

Separate SOW

- Lifecycle Management
- Data Center Move and/or Staging Services

03. Project Scope

This engagement includes an Omnissa Standard deployment with the following parameters:

In-Scope Platforms

- Net new OEM-supported servers

Scope Includes

- Rack, mount, and power-up of servers
- Physical cabling and labeling
- IPMI/iDRAC configuration for server management
- Validation/updates of latest stable versions of drivers and firmware
- Vendor support system enablement (OME, SRS/SCG Virtual, CloudIQ)

04. Quantity & Effort Model

- Service SKU: BAREMETAL-DEPLOY
- Quantity: Number of servers to be deployed

05. Services & Key Activities

Stage	Key Activities
 Rack & Stack Phase	<ul style="list-style-type: none">▪ Verify alignment with Solutions Architect design▪ Unpack and inspect hardware included in Bill of Materials▪ Rack, mount, and connect all components▪ Install and route power, data, and management cables▪ Apply labels to newly installed cables▪ Power on systems and validate hardware health▪ Configure IPMI/iDRAC network addresses▪ Validate drivers and firmware versions across all components▪ Enable vendor monitoring and support systems▪ Apply customer-provided BMC licensing
 Validation & Knowledge Transfer Phase	<ul style="list-style-type: none">▪ Validate server functionality with client review▪ Verify network connectivity▪ Perform basic validation tests (ping, traceroute, show commands)▪ Provide As-Built documentation▪ Conduct remote knowledge transfer session with client IT team, limited to (1) hour

06. Deliverables



Completed
Pre-Engagement
Questionnaire



As-Built
Documentation



Remote
Knowledge
Transfer Session(s)

07. Services Scope Changes

Changes to design or feature enablement will require a revised quote or formal Change Request (CR).

08. Services Scope Exclusions

This engagement does not include the following unless explicitly agreed upon in writing:

Deployment Exclusions

- Migration of workloads
 - Hypervisor/Operating System deployment
 - SAN Integration
 - Application-level work (VDI, databases, Active Directory, DNS, security services, logging, monitoring)
 - Core switch Layer 3 functionality or advanced routing (OSPF, BGP, MPLS, etc.)
 - Lifecycle Management
 - Ongoing monitoring, operations, or managed services beyond initial deployment and validation
 - Full-scale datacenter or network architecture redesign
 - Integration with third-party systems (backup, replication, firewalls, SIEM, monitoring)
 - Unsupported or end-of-life software/firmware versions
-

09. Customer Responsibilities

- Provide rack elevations, power/cooling readiness, and cabling plan
- Provide remote/onsite access to requisite facilities and systems
- Ensure all hardware and licensing are procured and under OEM support
- Provide network schema, VLANs, and IP addressing requirements
- Assign stakeholders for coordination, testing, and sign-off
- Ensure source systems are available for migration testing

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

10. Services Schedule

- Schedule to be jointly agreed with Client

11. Terms and Conditions

This engagement will be governed by the Seller's terms and conditions located at:

ⓘ ONSITE SERVICES WILL NOT BEGIN UNTIL THE FOLLOWING PREREQUISITES ARE MET

- Signed quote referencing SKU: BAREMETAL-DEPLOY
- Hardware and cables have arrived at designated install location(s)
- Site readiness is completed with Redesign Engineering and Project Management Teams
- Remote and onsite access confirmation
- Completion of Pre-Engagement Questionnaire

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

redesign

The FUTURE BELONGS
to the CURIOUS.

