

■ SERVICE BRIEF

WAN Switch
Deployment Services





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This document outlines the scope, deliverables, responsibilities, and terms governing Redesign's WAN Switch Deployment Services.

This engagement supports the installation, configuration, and validation of Wide Area Network (WAN) aggregation switches.

This engagement is governed by this Service Brief and associated with SKU: WAN-SWITCH-DEPLOY. The quantity defined in the quote reflects the number of WAN aggregation switches or switch pairs to be deployed.

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Table of Contents

01. Services Overview

02. Offer Structure

03. Project Scope

04. Quantity & Effort Model

05. Services & Key Activities

06. Deliverables

07. Services Scope Changes

08. Services Scope Exclusions

09. Customer Responsibilities

10. Services Schedule

11. Terms and Conditions

01. Services Overview

Redesign's WAN Switch Deployment Services are designed to enable resilient and scalable enterprise WAN infrastructure.

These services focus on deployment of WAN aggregation switches that provide handoff points for carriers, connect to WAN routers/firewalls, and extend connectivity to core networks or datacenters. Deployment ensures validated hardware, optimized configurations, and redundancy for high availability.



02. Offer Structure

PRIMARY SERVICES

- Rack/stack and physical installation of WAN aggregation switches
- OS and firmware upgrades to validated versions
- Base configuration of management, VLANs, port-channels, and Layer 2/3 handoff
- Integration with WAN routers, firewalls, or SDWAN devices
- Post-deployment connectivity and resiliency validation

OPTIONAL ADD-ONS

Separate SOW

- Advanced features (MPLS, QoS, VRF segmentation)
- Integration with network automation/management platforms
- Migration from legacy WAN switches
- Detailed network diagrams and documentation
- Security hardening (ACLs, port security, logging)

03. Project Scope

This engagement includes lifecycle management services for PowerScale environments that meet the following criteria:

In-Scope Platforms

- Dell, Cisco, or Fortinet Switches

Activities Covered

- Physical installation and cabling
- OS/firmware validation and upgrade
- Configuration of VLANs, port-channels, Layer 2/3 handoff, and redundancy
- Validation of uplinks to WAN edge devices and downlinks to core/access networks

04. Quantity & Effort Model

- **Service SKU: WAN-SWITCH-DEPLOY**
- **Quantity: Number of clusters and nodes to be evaluate and upgraded**
- **Effort: Based on model, features required, and integration complexity**

05. Services & Key Activities

Stage	Key Activities
 Discovery Phase	<ul style="list-style-type: none">▪ Validate datacenter/site readiness (rack, power, cooling, cabling)▪ Review WAN design, VLAN schema, and redundancy requirements▪ Confirm switch models, software versions, and entitlement
 Assessment Phase	<ul style="list-style-type: none">▪ Review carrier handoff requirements and upstream router/firewall integration▪ Validate HA/resiliency design (dual switches, port-channeling, VRRP/HSRP)▪ Confirm compatibility with downstream core/access layers
 Implementation Phase	<ul style="list-style-type: none">▪ Rack and power WAN switches▪ Apply OS and firmware upgrades▪ Configure baseline (hostname, management, VLANs, trunks, port-channels, L3 interfaces)▪ Establish uplinks to WAN edge routers/firewalls and core switches▪ Validate connectivity, redundancy, and failover scenarios
 Post-Engagement	<ul style="list-style-type: none">▪ Conduct functional validation (carrier handoff, routing adjacencies, redundancy)▪ Provide configuration backup and deployment summary▪ Customer walkthrough and sign-off

06. Deliverables



Completed
Discovery
Questionnaire



WAN Switch
Deployment
Summary Report



Configuration
backup of deployed
switches



Signed Service
Completion
Document

07. Services Scope Changes

Changes in design, supported features, or requested integrations will require a revised quote or formal Change Request (CR).

08. Services Scope Exclusions

Unless explicitly agreed upon, this engagement does not include:

- End-to-end WAN architecture design (separate SOW required)
 - Carrier circuit provisioning or troubleshooting beyond handoff validation
 - Advanced feature enablement (MPLS, QoS, VRFs) outside base deployment
 - Migration cutovers from legacy WAN environments (separate scope)
 - Custom documentation beyond deployment summary
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09. Customer Responsibilities

- Provide rack elevations, cabling diagrams, and WAN design documentation
- Ensure datacenter/site readiness (power, cooling, rack space)
- Provide IP schema, VLAN definitions, and routing/segmentation inputs
- Supply required licenses and entitlement updates
- Assign stakeholder for coordination, testing, and sign-off

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

10. Services Schedule

- **Start Date:** Upon signed quote and kickoff
- **Completion:** Project signoff via DocuSign from customer

11. Terms and Conditions

This engagement will be governed by the Seller's terms and conditions located at:

ⓘ SERVICES WILL NOT BEGIN UNTIL THE FOLLOWING PREREQUISITES ARE MET

- Signed quote referencing SKU: WAN-SWITCH-DEPLOY
- Remote and/or onsite access confirmation
- Completion of Discovery Questionnaire

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

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