

► Service Brief

Wireless Access Point Deployment Services





This document outlines the scope, deliverables, responsibilities, and terms governing Redesign's Wireless Access Point (WAP) Deployment Services. This engagement supports the installation, configuration, and validation of enterprise wireless access points to ensure secure, reliable, and high-performance wireless connectivity.

This engagement is governed by this Service Brief and associated with SKU: WAP-DEPLOY. The quantity defined in the quote reflects the number of access points to be deployed.

Table of Contents

01 Services Overview

02 Offer Structure

03 Project Scope

04 Quantity & Effort Model

05 Services & Key Activities

06 Deliverables

07 Services Scope Changes

08 Services Scope Exclusions

09 Customer Responsibilities

10 Services Schedule

11 Terms and Conditions

01. Services Overview

Redesign’s Wireless Access Point Deployment Services deliver production-ready wireless infrastructure through structured installation and integration of access points with wireless controllers or cloud management platforms.



02. Offer Structure

Primary Services

- ▶ Physical mounting and cabling of wireless access points
- ▶ Integration with wireless LAN controllers (WLC) or cloud platforms (Meraki, Aruba Central, etc.)
- ▶ Configuration of management, SSIDs, and security policies
- ▶ Firmware upgrades to validated versions
- ▶ Post-deployment validation (coverage, client connectivity, roaming)

Optional Add-Ons

Separate SOW

- ▶ Wireless site survey (pre- or post-deployment)
- ▶ Advanced authentication integration (802.1X, RADIUS, NAC)
- ▶ Guest access portals and captive portal configuration
- ▶ RF optimization and performance tuning
- ▶ Custom documentation and floor plan heatmaps

03. Project Scope

This engagement includes WAP deployment for enterprise, campus, or branch environments that meet the following criteria:

In-Scope Platforms

- Supported enterprise WAPs (Cisco, Meraki, Aruba, Ruckus, etc.)
- Centralized or cloud-managed wireless management platforms

Scope includes

- Mounting, cabling, and powering of WAPs after site survey and appropriate lifts/ladder equipment is provided/rented
- Controller/cloud registration and firmware updates
- Configuration of SSIDs, VLAN mappings, and security settings
- Connectivity validation across devices and roaming scenarios

04. Quantity & Effort Model

- Service SKU: WAP-DEPLOY
- Quantity: Number of access points deployed
- Effort: Based on site size, AP density, and feature set required



05. Services & Key Activities

Stage	Key Activities
1. Discovery Phase	- Review site plans, floor layouts, and AP placement designs - Validate network readiness (PoE switches, VLANs, DHCP, DNS) - Confirm WLC/cloud configuration requirements - Verify license availability and entitlement
2. Assessment Phase	- Review security policies, SSIDs, and authentication requirements - Confirm integration with wired LAN, firewall, and RADIUS/Active Directory - Confirm location of existing Access Points (if applicable) and identify appropriate lift/ladder equipment is provided or rented
3. Implementation Phase	- Physically mount and connect WAPs (PoE or cabling to switches) - Register WAPs with controller or cloud platform - Apply firmware updates - Configure SSIDs, VLANs, authentication methods, and QoS (if required) - Validate client connectivity, roaming, and throughput
4. Post-Engagement	- Perform wireless validation (coverage spot checks, client testing) - Provide configuration backup/export from controller/cloud platform - Deliver deployment summary and customer walkthrough

06. Deliverables

07. Services Scope Changes

Changes in SSID design, security requirements, or placement will require a revised quote or formal Change Request (CR).

08. Services Scope Exclusions

Unless explicitly agreed upon, this engagement does not include:

- RF design or predictive wireless surveys (separate SOW)
- Advanced performance tuning or troubleshooting post-deployment
- Integration with third-party NAC/security platforms beyond baseline scope
- Guest portal customization or branding outside baseline SSID setup
- Ongoing wireless monitoring or management services

09. Customer Responsibilities

- Provide site drawings and AP placement details (or purchase site survey add-on)
- Ensure cabling and PoE switch ports are provisioned
- Provide VLAN, IP, DHCP, DNS, and authentication details
- Supply required licenses and entitlement updates
- Assign stakeholder for coordination, testing, and sign-off

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief.

10. Services Schedule

- ☑ **Start Date:** Upon signed quote and kickoff
- ☑ **Completion:** Project signoff via DocuSign from customer



11. Terms and Conditions

This engagement will be governed by the Seller's terms and conditions located at:

www.redesign-group.com/legal

Services will not begin until the following prerequisites are met:

- ✓ Signed quote referencing **SKU: WAP-DEPLOY**
- ✓ Remote and/or onsite access confirmation
- ✓ Completion of Discovery Questionnaire

Failure to meet these requirements will prevent Redesign from delivering the services outlined in this Service Brief



[re]DESIGN

The future belongs
to the curious.